February 26, 1999

Telephone Preference Service
c/o Direct Marketing Association, Inc.
P.O. Box 9014
Farmingdale, NY 11735

Dear Sir or Madam:

Please remove the names, telephone number, and address listed below from any and all lists used for telemarketing solicitations or other purposes. I do not accept such calls, and would like to receive less of them in the future.

This address was given to me by a telemarketer when I asked to be removed from her company's lists. I am curious what lists you have control over or access to; I would appreciate it if you would send me documentation describing what lists exist, how the names are distributed or sold, and the ways in which your company is involved in these processes.

Finally, if you know of any other services that are able to remove my personal information and telephone number from such lists, please also send me contact information.

Thank you very much.

Respectfully,

Laura A. Taalman
Philip B. Riley
3006 Ruth Street
Durham, NC 27704
(919) 220-1359